

POWERING
COMMUNITY
THROUGH
PARTNERSHIP

Midland





Today's Speakers



Cornell Lurry

Director of Community
Economic Development

Midland States Bank

clurry@midlandsb.com



Carri Pedelty

Sr. Commercial Services
Relationship Manager

Midland States Bank

cpedelty@midlandsb.com



Kathy Ross

Vice President for Business
Services & Finance

Illinois Valley Community College

kathy_ross@ivcc.edu



OUR MISSION

WE ARE
YOUR PARTNERS.



WE ARE
YOUR NEIGHBORS.



WE ARE
BRIGHTER TOGETHER.





BEYOND BANKING.
SUPPORT WHEN IT MATTERED MOST.



IDENTIFYING THE ISSUE

Saturday, April 25, 2020

- **College system breach**
- **Loss of payroll system access**
- **Online banking locked down**
- **Payroll scheduled for April 30**

Five days to ensure employees were paid.

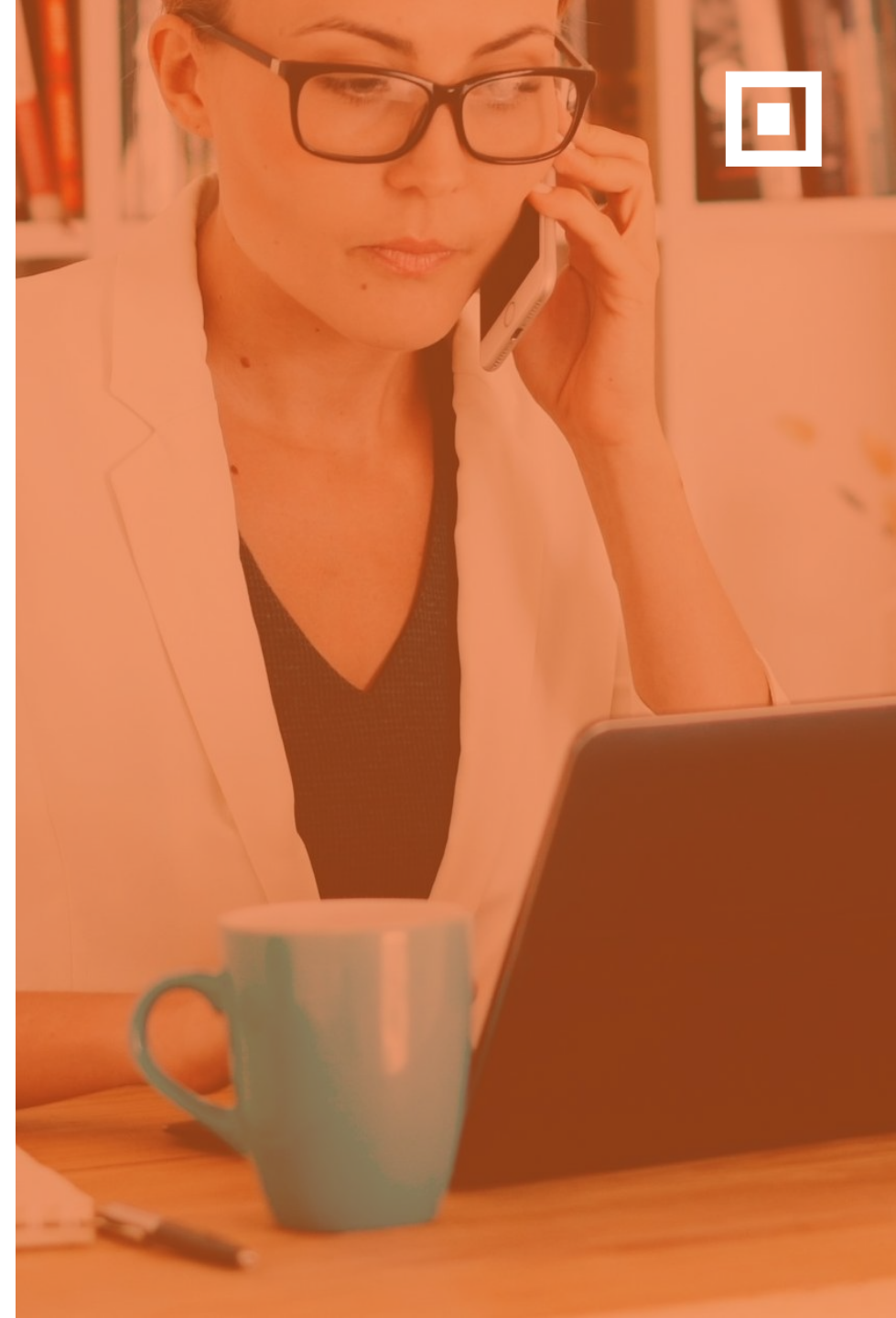


PARTNERSHIP IN ACTION

Immediate Coordination Between IVCC and Midland:

- **Manual payroll process built from prior reports**
- **Check stock secured**
- **Direct deposit template created from last payroll file**
- **Secure communication maintained outside compromised systems**

A solution built within 48 hours.



RESOLUTION IN PLACE

April 29 — Payroll Processing:

- Manual file uploads
- System timeouts and batch splitting
- ACH deadline at risk

Midland Escalated Internally:

- Exception request prepared
- Operations team stayed late
- Files approved after cutoff

April 30 — Employees paid on time.



THE IMPACT

Operational Continuity Preserved.

- No payroll disruption
- Stability during crisis
- Trust reinforced

Relationships reinforced through results.





COLLABORATION

IS THE KEY TO MEETING
OUR SHARED FOCUS
AND GOALS

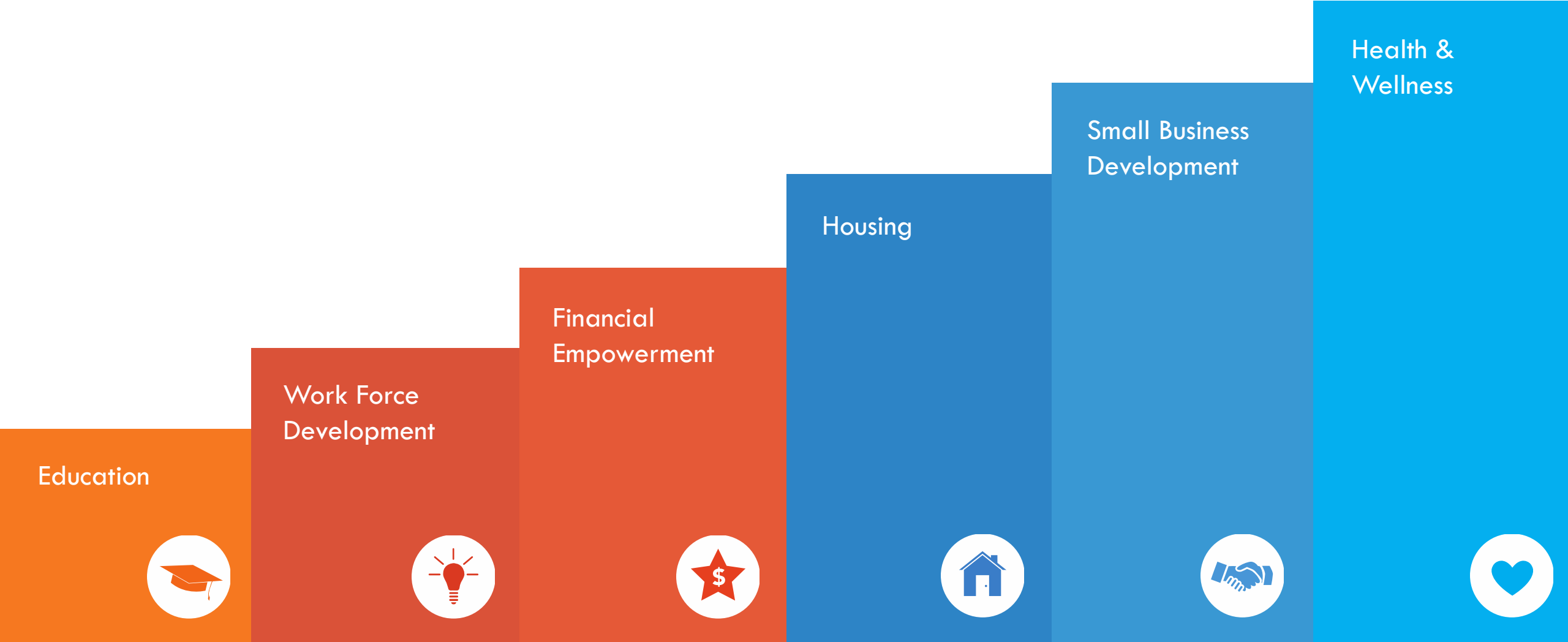
Midland 

OUR IMPACT



COMMUNITY IMPACT PILLARS

OUR FOCUS



Education



Work Force
Development



Financial
Empowerment



Housing



Small Business
Development



Health &
Wellness







OUR GOALS

INVESTMENT

\$25 Million

COMMUNITY ECONOMIC
DEVELOPMENT LOANS

\$250 Million



OUR HOW

- Community Development Lending
- Investments
- Philanthropy
- Products, Services, & Program Development
- Community Engagement & Volunteerism
- Belonging



BRIGHTER TOGETHER

**PARTNERSHIPS
& SOLUTIONS**



Midland 

Illinois Valley Community College

Oglesby, Illinois

Midland 

THE PARTNERSHIP

- **Financial Empowerment Series**
- **Small Business Sessions**
- **Products and Services**
- **Allies for Community Business**
- **Volunteer Services**

Education



Financial
Empowerment



Small Business
Development



Joliet Junior College

Joliet, Illinois

Midland 

THE PARTNERSHIP

- Alumni & Foundation Board
- Housing Action IL
- Allies for Community Business
- Foundation Award Recipient

Education



Work Force
Development



Housing



Waubonsee Community College Foundation

Sugar Grove, Illinois

Midland 

THE PARTNERSHIP

- **Foundation Board**
- **Financial Empowerment Series**
- **Foundation Award Recipient**

Education



Work Force
Development



Financial
Empowerment



Sauk Valley Community College Foundation

Sterling, Illinois

Education



Financial
Empowerment



Small Business
Development



Midland 

THE PARTNERSHIP

- **Foundation Board**
- **Financial Empowerment Series**
- **Resources for Small Business**
- **Banking Products and Services**

Elgin Community College

Elgin, Illinois

Midland 

THE PARTNERSHIP

- Financial Empowerment Series
- Foundation Board - Vice-Chair
- Committee Leadership Support

Education



Work Force
Development



Health &
Wellness



Kaskaskia College

Centralia, Illinois

Midland 

THE PARTNERSHIP

- Financial Empowerment Series
- Products and Services

Education



Housing Action Illinois

Chicago, Illinois

Midland 

THE PARTNERSHIP

- Workforce development program (Cohort) with Joliet Junior College
- Foundation Award Recipient
- Certified Housing Counseling Partner

Education



Work Force
Development



Housing



Allies for Community Business

Chicago, Illinois

Education



Financial
Empowerment



Small Business
Development



Midland 

THE PARTNERSHIP

- **Foundation Award Recipient**
- **Access to Capital Small Business Informational Sessions**
- **JJC Entrepreneur & Business Center Partnership**
- **IVCC Incubator & Local Chamber Associations**

How can we be a support for you? Where do you see alignment?

Education



Work Force
Development



Financial
Empowerment



Housing



Small Business
Development



Health &
Wellness



INTERESTED IN **PARTNERING?**

We'd like that too!
Scan the code to connect with us.



THANK YOU!



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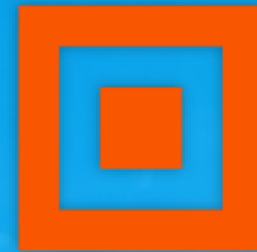
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